

ABSTRACT

Methods and Systems are provided for managing one or more communications lines associated with a user of a communications network. A service center may receive from a user line management information regarding one or more of the user's communications lines. This line management information may include a request from the user to handle all calls to the communications line in a particular manner (e.g., forward all calls to a different number). This line management information may also include information regarding scheduling the handling of calls to the communications line (e.g., scheduling call forwarding) or a request to handle calls differently based on information identifying the origination of the call (e.g., caller-ID). The service center may then forward instructions to the communications network such that the components (e.g., SSP or SCP) of the communications network implement the user's modifications. Additionally, the service center may be provided with information, in real-time, regarding a call to the communications line that may include, for example, the caller-ID for the incoming call. The service center may then determine how the call should be handled and forward instructions to the communications network to handle the call according to the user's requests.